



Annual Summer Maintenance

Dear Valued Customer,

We would like to announce our annual summer maintenance shutdown from August 1st to 9th, 2026. This annual shut-down is dedicated to the maintenance of all our equipment and inventory inspection / upgrades. This maintenance will allow us to serve you even better and more efficiently as we move into the busy season. Our office will reopen on Monday August 10th, 2026.

Important Details

- Rush orders will resume August 11th, 2026
- Orders received between Aug 1 – Aug 31, 2026 will have a turnaround time of 2 - 2.5 weeks
- Any pickups requested between Aug 1 - 10, 2026 will be picked up on Aug 11
- No rush orders can be processed from Aug 1 - 11, 2026
- Regular turnaround time will resume August 31, 2026

Thank you for your understanding and we invite you to contact us with any inquiries you may have, and we wish you a great summer in 2026! We appreciate your business during the past year! We are excited to continue to provide your clinic with the same quality product and services you have been accustomed to. We have many more initiatives that we are continuing to work on to assist the clinics. Look for our future updates!

Sincerely,

Michele Peters
& the PedBasis Team

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